Bandits + Terms & Conditions

These terms and conditions sets forth the terms and conditions under which FIELD OF DREAMS AUSTRALASIA PTY LTD Trading as The Brisbane Bandits (ABN 34 659 352 922) of Unit 2, 60 Alexandra Place, Murrarie, QLD 4172 (hereinafter referred to as 'We' or 'Us' or 'Our'), provides you access to giveaways, and governs your use of our website located at <u>Banditsplus.com.au</u> (the Site), and the Bandits+ Members platform made available through the Site (the Software) and the information, content, features and services provided through the Site (together with the SoftwBanditsplusare, collectively, the Service).

YOUR USE OF THE SITE AND/OR THE SERVICE, OR THE PURCHASE OF ONE OF OUR MEMBERSHIPS, SIGNIFIES YOUR AGREEMENT TO THESE TERMS AND CONDITIONS AND CONSTITUTES YOUR BINDING ACCEPTANCE OF THIS THEM, INCLUDING ANY MODIFICATIONS THAT BANDITS+ MAKES FROM TIME TO TIME.

If you do not agree to these terms and conditions, you may not use the Site or the Service. Bandits+ may amend these terms and conditions at any time by posting the amended Terms and conditions on the Site, and you agree that you will be bound by any changes to these terms and conditions. Bandits+ may make changes to the Site and/or the Service at any time. You understand that Bandits+ may discontinue or restrict your use of the Site and/or the Service for any reason or no reason with or without notice.

1.Privacy Policy

By purchasing a membership and using our platform or entering one of our giveaways, you represent that you have read and consent to our Privacy Policy in addition to these terms and conditions. Bandits+ may revise the Privacy Policy at any time, and the new versions will be posted on the Site. If at any point you do not agree to any portion of the Privacy Policy, you must immediately stop using the Site and/or the Service.

2. The Services

The Bandits+ Site is a membership rewards platform that offers its members benefits through select partners.

Bandits+ reserves the right to add, change, modify, suspend or discontinue any portion of the Service, in its sole discretion, at any time. Your use of the Site and/or the Service, including the availability of new services through the Site, shall be subject to these terms and conditions. In addition, Bandits+ may impose limits on any portion of the Service or restrict your access to portions of or the entire Site in its sole discretion without notice or liability.

Bandits+ supports all registered and official Australian Business Partners of the Bandits+ Network. To become a registered partner email ryans@brisbanebandits.com.au

4. Refunds, returns, and exchanges

By purchasing a membership, you are providing support to the Bandits+ brand. It is important to note that memberships and one-time packages purchased during a promotional period or giveaway are non-refundable.

Our goods and services come with guarantees that cannot be excluded under Australian Consumer Law. For major failures, you are entitled to

- cancel your service contract with us; and
- a refund for the unused portion or compensation for its reduced value.
- You are also entitled to choose a refund or replacement for major failures with goods.

If a failure with the goods or service does not amount to a major failure, you are entitled to have the failure rectified in a reasonable time. If this is not done, you are entitled to a refund for the goods and to cancel the contract for the service. Refunds or rectifications cannot be given for reasons such as change of mind or failure to not understand properly.

To use the Site and Service, you will be directed to register on the Site and create a user profile or account (Account). Eligibility is limited to persons equal to or over the age of 18.

As part of the registration process, you may be asked to submit your name, address, email address and/or similar information and to select a password. You agree that all information you provide to Bandits+ for purposes of creating an account (Registration Information) will be true, accurate, current, and complete and your failure to provide such information shall constitute a breach of these terms and conditions and may result in the immediate termination of your Account. You shall (i) promptly update your Registration Information to keep it true, accurate, current, and complete; and (ii) maintain the confidentiality of your password.

In creating an Account, you shall not (a) select or use the email address or username of another person with the intent to impersonate that person, (b) use a name subject to the rights of any other person without authorization, (c) use an email address or username that is profane, offensive, or otherwise inappropriate or (d) allow any other party to use your Account and/or password except as set forth herein.

You may not share or transfer any Account. You may not disclose your password to anyone. You agree to immediately notify Bandits+ by sending an email to info@brisbanebandits.com.au of any known or suspected unauthorised use(s) of your Account or any known or suspected breach of security, including loss, theft or unauthorised disclosure of your password. You understand and agree that you shall be liable for all activities that occur under any Account created for your use, even if such activities were not committed by you. Bandits+ is not responsible for any loss or damage arising from your failure to maintain the confidentiality of your password.

Bandits employees, directors, Bandits players, coaches, managers and their respective immediate family members (i.e., parents, spouses, domestic partners, siblings and children) or any other person residing in the same household as a Bandits+, employee, director or manager may not win the offered giveaways.

5. Termination of Account.

You understand and agree that you have no ownership rights in your Account and Bandits+ may stop offering the Service at any time. Further, Bandits+ may cancel your Account, delete all of your Registration Information and any other information you have provided through the Site (collectively, User Content) associated with your Account at any time, without notice, for any reason or no reason including, without limitation, your violation of these terms and conditions. Bandits+ will not be liable for any damages or loss resulting from the removal of any User Content from the Site and/or the Service.

To cancel your account, simply contact info@brisbanebandits.com.au and request cancellation. Once the request has been made, a member of the Bandits organisation will be in contact with you.

6. Membership Packages

Bandits+ offers an ongoing subscription to the platform that is directly debited monthly until cancelled. This membership provides customers with unlimited time on the platform while their loyalty membership is active.

There are 5 subscription-based membership tiers for the Bandits+ Platform.

Affiliate Member - \$5.00 p/m

- 5% Off Bandits Merchandise
- 10% Off Bandits Home Games Tickets
- Members Pack
- Various Partner Benefits
- 1 Entry into Monthly Draw
- 1 Entry into Yearly Draw

Silver Member - \$25.00 p/m

- 1x Reserved Seat in Western or Eastern Stands
- 5% Off Bandits Merchandise
- 10% Off Bandits Home Games Tickets
- Members Pack
- Various Partner Benefits
- 2 Entry into Monthly Draw
- 2 Entry into Yearly Draw

Gold Member - \$30.00 p/m

- 1 x Reserved Seat in Section 4 & 7
- 10% Off Bandits Home Games Tickets
- 10% Off Bandits Merchandise
- Members Pack
- Various Partner Benefits
- 10% off Bandits Food & Drink
- Invitation to Member Exclusive Away Series Trip
- 5 x Entries into Monthly Draw
- 5 x Entries into Yearly Draw

Platinum Member - \$45.00 p/m

- 1 x Reserved Seat in Section 5 & 6 or Hot Corner
- 10% Off Bandits Home Games Tickets
- 15% Off Bandits Merchandise
- Members Pack
- Various Partner Benefits
- 10% Off Bandits Food & Drink
- Invitation to Member Exclusive Away Series Trip
- Invitation to Special Events
- 8x Entries into Monthly Draw
- 8 x Entries into Yearly Draw

I Want It All Member - \$50.00 p/m

- 1 x Reserved Seat in any Location
- 10% Off Bandits Home Games Tickets
- 20% Off Bandits Merchandise
- 10% Off Bandits Food & Drink
- Members Pack
- Various Partner Benefits
- Invitation to Member Exclusive Away Series Trip
- Invitation to Special Events
- Custom Replica Jersey
- Free invitation to dinner with Bandits Players
- 10x Entries into Monthly Draw
- 10x Entries into Yearly Draw

Entries are generated based on the current membership status of the customer.

7. Termination of Membership

Upon cancelling your membership which must be done via email to info@brisbanebandits.com.au, you will remove all future payments and remove the bonus accumulated entries from all future promotional giveaways.

To be removed from our mailing or text lists, please use the associated links as they are sent via third parties. Terminating your loyalty membership alone will not remove you from these lists.

If your account fails to pay, a member of the Bandits organisation will be in contact with you to settle your account. If unable to do so, or failure to reach you after 3 attempts, your membership will be put on hold until further notice.

If your account is cancelled, you can sync up the entry history by creating a new subscription within 30 days of the cancellation. Only the most recent active subscription will be synced up, and if there are multiple cancellations, the previous entry history will not be included in the accumulation of entries moving forward since the cancellation date is beyond 30 days from the current active subscription.

8. Use of Site and Service.

You agree that you will not, in connection with your use of the Site, or Service, violate any applicable law or regulation. Without limiting the foregoing, you agree not to (i) make

available through the Site any material or information that infringes any copyright, trademark, patent, trade secret, or other right of any party (including rights of privacy or publicity); (ii) institute, assist, or become involved in any type of attack including, without limitation, denial of service attacks, upon the Site and/or the Service or otherwise attempt to disrupt the Site and/or the Service or any other person's use of the Site and/or the Service; or (iii) attempt to gain unauthorised access to the Site, Service, Accounts registered to other users, or the computer systems or networks connected to the Site and/or the Service.

Furthermore, you may not use the Site to develop, generate, transmit or store information that: (a) is defamatory, harmful, abusive, obscene or hateful; (b) in any way obstructs or otherwise interferes with the normal performance of another person's use of the Site and/or the Service, (c) performs any unsolicited commercial communication not permitted by applicable law; (d) constitutes harassment or a violation of privacy or threatens other people or groups of people; (e) is harmful to children in any manner; (f) violates any applicable law, regulation or ordinance; (g) makes any false, misleading or deceptive statement or representation regarding Bandits+ and/or the Site or Service or (h) constitutes phishing, pharming or impersonates any other person, or steals or assumes any person's identity (whether a real identity or online nickname or alias).

You agree that you will not (i) obtain or attempt to obtain any information from the Site including, without limitation, email information of other Account holders or other Software data; (ii) intercept, examine or otherwise observe any proprietary communications protocol used by the Site or Software, whether through the use of a network analyzer, packet sniffer or other device; (iii) use any type of bot, spider, virus, clock, timer, counter, worm, software lock, drop dead device, Trojan-horse routing, trap door, time bomb or any other codes, instructions or third-party software that is designed to provide a means of surreptitious or unauthorised access to, or distort, delete, damage or disassemble the Site or Software.

All comments, feedback, suggestions, ideas, and other submissions that you disclose, submit or offer to us in connection with your use of the Site or Service, such as your suggestions regarding improvements that we make to the Site or Service (collectively, Comments) will become our exclusive property. Such disclosure, submission or offer of any Comments shall constitute an assignment to us of all worldwide right, title and interest in all patent, copyright, trademark, and all other intellectual property and other rights whatsoever in and to the Comments and a waiver of any claim based on moral rights, unfair competition, breach of implied contract, breach of confidentiality, and any other legal theory relating to submissions. Thus, we will own exclusively all such rights, title and interest and shall not be limited in any way in the use, commercial or otherwise, of any Comments. You should not submit any Comments to us if you do not wish to assign such rights to us. We are and will be under no obligation: (i) to maintain any Comments in confidence; (ii) to pay to you or any third party any compensation for any Comments; or (iii) to respond to any Comments. You are and shall remain solely responsible for the content of any Comments you make. By posting Comments or any other content, you warrant and represent that you own the rights to such or are otherwise authorised to post, distribute, display, perform, transmit, or otherwise distribute such Comments and content and grant us the right to do the same. You hereby irrevocably waive any claims based on moral rights and similar theories, if any.

Your User Content, and the contents of all of your Comments and other online communications (including without limitation chat text, voice communications, IP addresses and your personal information) may be accessed and monitored as necessary to provide the Service and may be disclosed: (i) when we have a good faith belief that we are required to disclose the information in response to legal process (for example, a court order, search warrant or subpoena); (ii) to satisfy any applicable laws or regulations (iii) where we believe that the Site or Service is being used in the commission of a crime, including to report such criminal activity or to exchange information with other companies and organisations for the purposes of fraud protection and credit card theft reduction; (iv) when we have a good faith belief that there is an emergency that poses a threat to the health and/or safety of you, another person or the public generally; and (v) in order to protect the rights or property of Bandits+, including to enforce these terms and conditions. By entering into these terms and conditions, you hereby provide your irrevocable consent to such monitoring, access and disclosure.

When accessing the Site you agree to obey the law and to respect the intellectual property rights of others. Your use of the Site is at all times governed by and subject to laws regarding copyright ownership and use of intellectual property. You agree not to upload, download, display, perform, transmit, or otherwise distribute any information or content in violation of any third party's copyrights, trademarks, or other intellectual property or proprietary rights.

You shall be solely responsible for any violations of any relevant laws and for any infringements of third-party rights caused by any content you provide or transmit, or that is provided or transmitted using your account. The burden of proving that any content does not violate any laws or third-party rights rests solely with you.

The Site and the Service are operated by Bandits+ in Australia. Those who choose to access the Site, and/or the Service from locations outside of Australia can do so on their own initiative and are responsible for compliance with applicable local laws.

9. Third-Party Products, Services + Discounts from Our Partners.

Third party services, content, information, and products may be made available by Bandits+ on or through the Site. Third Party Products, services and discounts are provided solely for the benefit of our paid members and Bandits+ makes no representations or warranties regarding any Third-Party Products, services and discounts and takes no responsibility and assumes no liability for any Third-Party Products, services or discounts. Third Party Products, services and discounts are subject to the applicable terms and policies of the third parties that offer them.

10. Hyperlinks.

Links from the Site. The Site may contain links to websites operated by other parties. Bandits+ provides these links to other websites as a convenience and use of these sites is at your own risk. The linked sites are not under the control of Bandits+, and Bandits+ is not responsible for the content available on the other sites. Such links do not imply Bandits+ endorsement of information or material on any other site and Bandits+ disclaims all liability with regard to your access to and use of such linked websites.

Links to the Site. You may not place a link to the Site on another website without our prior written consent and, without limiting the foregoing, you must adhere to Bandits+ inking policy as follows: (i) the appearance, position and other aspects of the link may not be such as to damage or dilute the goodwill associated with Bandits+ and/or its licensors' names and trademarks, (ii) the appearance, position and other attributes of the link may not create the false appearance that your organisation or entity is sponsored by, affiliated with, or associated with Bandits+ (iii) when selected by a user, the link must display the Site on full-screen and not within a frame on the linking site, and (iv) Bandits+ reserves the right to revoke its consent to the link at any time and in its sole discretion.

11. Bandits+ Intellectual Property and Intellectual Property Infringement.

The interfaces, content, arrangement and layout of the Site including, but not limited to, the Bandits+ trademark and logo, designs, text, artwork, graphics, images, buttons, user interfaces, information and other content, and any compilation of the foregoing (Bandits+ Intellectual Property) are the property of Bandits+, except where otherwise noted, and are protected from copying, imitation, communication, or simulation under Australian. and international laws and may not be reproduced, modified, communicated, displayed, distributed, or transmitted without the prior written permission of Bandits+.

You understand and acknowledge that, by visiting the Site, you do not acquire or obtain by implication or otherwise, any licence or right to use or make additional copies of any materials or information displayed on the Site. You agree not to display or use any Bandits+ Intellectual Property or third party content located on the Site in any manner not expressly permitted under these terms and conditions.

12. Representation and Warranties of Members

The Participant represents and warrants that it shall not contact any affiliate, employee, sponsor or partner of Bandits+ in order to manipulate the Contest results.

13. Giveaway Disclaimers

By becoming a member or Customer of Bandits+ the Participant agrees to enter the Contest and Agrees that:

Any and all disputes, claims and causes of action arising out of or in connection with the Contest and the promotional gifts shall be resolved individually without any form of class action; Any claims judgments and awards shall be limited to actual out of pocket costs incurred in entering the Contest, but under no circumstances will Bandits+ be responsible for any legal fees;

Participants hereby waive all rights to claim punitive, incidental or consequential damage and any rights to have damages multiplied or otherwise increased and any other damages, other than damages for actual out-of-pocket expenses incurred in entering the contest.

In no event will Bandits+, their licensees, parents, affiliates, subsidiaries and related companies, their advertising or promotional agencies or their respective officers, directors, employees, representatives and agents, be responsible or liable for any damages or losses of any kind, including direct, indirect, incidental, consequential or punitive damages arising from access to, or use of, this website, electronic or computer malfunctions, or entrant participation in this contest, even Bandits+ was advised of the possibility of such damages.

Bandits+ reserves the right to disqualify any Participant found to be tampering with or otherwise abusing any aspect of this Contest is solely determined by Bandits+.

In the event the Contest is compromised by non-authorised human intervention, tampering or other causes beyond the reasonable control of Bandits+, that corrupt or impair the administration, security, fairness or proper operation of the Contest, Bandits+ reserves the right to suspend, modify or terminate the Contest.

Any attempt by a Participant to deliberately damage the website or undermine the legitimate operation of this contest is a violation of criminal and civil laws, and should such an attempt be made, Bandits+ reserves the right to seek damages from any such Participant to the fullest extent permitted by Law.

Bandits+ assumes no responsibility for any problems or technical malfunction of computer systems, servers, software, internet service provider, or e-mail systems, failure of any entry to be received on account of technical problems or incomplete, late, lost, damaged, illegible or misdirected electronic communications, or any combination thereof.

The Contest is void where prohibited or restricted by law.